ADDENDUM:

KETTERING HEALTH DAYTON 2020 – 2022

### Mission & Vision

#### Our Mission:

To improve the quality of life of the people in the communities we serve through health care and education.

#### Our Vision:

Kettering Health Network (KHN) will be recognized as the leader in transforming the health care experience.

#### Our Values:

* Trustworthy
* Innovative
* Caring
* Competent
* Collaborative

### Communities Served

Montgomery and Preble Counties in Ohio

### Prioritized Community Health Needs

Priorities

The priorities for Grandview Medical Center are the top community health needs identified in the Community Health Needs Assessment (CHNA):

1. Mental health, including substance abuse
2. Access to care and/or services, including food insecurity and infant mortality
3. Chronic disease
4. Healthy behaviors

Significant Health Needs to be Addressed

Implementation Strategies, listed on the following pages, address all of the above prioritized health needs.

Significant Health Needs Not Addressed

Not applicable.

Process for Strategy Development

Bev Knapp, VP of Clinical Integration and Innovation, PJ Brafford, Network Government Affairs Officer, and Molly Hallock, Program Coordinator, Community Benefit convened internal stakeholders to ratify the priorities and to develop strategies. Strategies were discussed in several meetings to identify best-practice and evidence-based responses for each priority area. Preferred strategies also:

* Increased or leveraged connections with community-based organizations,
* Reflected the values and best practices of Kettering Health Network, and
* Promoted alignment and integration with state and local public health priorities.

Listed below are the meeting dates and attendees. Meetings were facilitated by an external consultant, Gwen Finegan, who also provided technical assistance in follow-up emails and phone calls.

May 6, 2019

Richard Manchur, President of Southview

Dr. Paul Martin, Chief Medical Officer

Kelly Fackel, VP of Development

Sheila Roberts, Human Resources

Eric Lunde, President, Troy Hospital

Christie Banford, Cassano Health

PJ Brafford, Government Affairs Officer

Kelli Davis, Community Benefit Coordinator

Molly Hallock, Community Benefit Coordinator

June 19, 2019

Becky Lewis, President of Grandview

Dr. Paul Martin, Chief Medical Officer

Kelly Fackel, VP of Development

Mark Rita, VP Clinical Services

Ronda Brandstater, VP Nursing Administration

Sheila Roberts, Human Resources

Bonnie Baker-Tattershall, Administration Fellow

Bev Knapp, VP of Clinical Integration and Innovation

PJ Brafford, Government Affairs Officer

Molly Hallock, Community Benefit Coordinator

July 19, 2019

Becky Lewis, President of Grandview

Kelly Fackel, VP of Development

Mark Rita, VP, Clinical Services

Sheila Roberts, Director, Human Resources

Bonnie Baker-Tattershall, Administration Fellow-Talent Development

PJ Brafford, Government Affairs Officer

Molly Hallock, Community Benefit Coordinator

September 26, 2019

Richard Manchur, President, Southview

Michael Mewhirter, VP, Finance and Operations

Kelly Fackel, VP of Development

Ben Carpenter, Director. Business Development

Sheila Roberts, Director, Human Resources

Bonnie Baker-Tattershall, Administrative Fellow

PJ Brafford, Government Affairs Officer

Kelli Davis, Community Benefit Coordinator

Molly Hallock, Community Benefit Coordinator

The hospital committee finalized its implementation strategies in October 2019. Senior leaders at the hospital approved final versions before presenting the implementation strategies to the Board of Directors in November 2019.

Several strategies are contingent on community involvement and partnerships for their eventual success. Hospitals traditionally have not sought to share responsibility for health outcomes with external partners. There is a degree of uncertainty about exactly how the collaborations will develop, but the potential of broad-based and tangible improvements is worth the risk. This level of sharing is the only path forward to improve impact for individuals and for the health of community. With robust community partnerships, another advantage will be the ability to respond as new emerging issues surface.

#### Description of Strategies

A table with more details is provided on pages 5 - 7. It includes information about measuring impact, timing, resources, and collaborating partners to accomplish the activities.

Support for Primary Health Solutions FQHC

Kettering Health Network’s hospitals support this Federally-Qualified Health Center in numerous ways. Hospitals refer Medicaid and uninsured patients, with real-time appointment scheduling via scheduler, patient navigator, or social worker. They support the salary of a Nurse Practitioner for a school-based health center, deliver the babies who receive prenatal care in Hamilton, provide space with a 5-year lease for its expansion into Dayton, and provided underwriting for its first 18-months of operations there.

**Primary Health Solutions now manages the Cassano Health Clinic; see below for more information.**

Support for Community Health Centers

The Grandview Foundation supports the Victor J. Cassano Health Center. Cassano is home to an Osteopathic Family Practice Residency. Patients are: 10% Hispanic; 40% African-American; 30% Children; 48% Medicaid; 27% Uninsured; and 17% Medicare. No other health clinic in Dayton provides specialty care to the underserved. Clinics include: Internal Medicine; Cardiology; Neurology; OB/GYN, Pediatrics, Orthopedics; Vascular Surgery; Nephrology; Urology; Bariatric Surgery and General Surgery. Cassano also employs a full-time Spanish language interpreter. Walk-in hours are available.

**A recent change allowed Primary Health Solutions to manage the Grandview Family Medicine outpatient site called Cassano Family Practice. A recent renovation of the Grafton building that PHS leases from KHDO added 14 resident workstations, 2 offices for attending physicians and one additional exam room. This renovation allowed the Cassano Family Practice to move in while the renovation/expansion was taking place at The Cassano Health Center. Funding supported a $4 million renovation and expansion of the Cassano Health Center, Dayton Ohio’s largest provider of primary and specialty care and wrap around social services to underserved patients is expected to be completed in 2023. This project is a critical response to the public health crisis exacerbated by Covid 19; by expanding access to primary and specialty care for marginalized groups, as well as providing new access to onsite mental and behavioral health services we will provide more and better care to the underserved in Dayton. Cassano Health Center is home base for the training of health professionals in family medicine (15 residents) and internal medicine (18 residents), and specialty training in general surgery ( 12 residents), orthopedic surgery (15 residents), hand surgery (2 fellows) and neurology (9 residents).**

Hope for Homeless

The Hope for Homeless program utilizes a social worker from Homefull Solutions who helps homeless patients obtain necessary services and ongoing care once they leave the hospital. At Grandview Medical Center, the social worker is based in the Behavioral Health unit. The hospital pays $30,000 of the $58,000 cost.

**2022 YTD 44 persons served Program To Date numbers served 284**

**2022 Outcomes**

**Goal 75% exit to next step housing**

**Actual 82% exit to next step housing.**

**Goal Reduce Annual Average Length of Stay (ALOS) on Behavioral Health Unit**

**Actual increase YTD increase of .23 day**

Support for Good Neighbor House

Good Neighbor House is an established faith-based nonprofit serving Dayton for 25 years with a full range of health and human services. It serves more than 10,000 households annually with its medical clinic, dental clinic, vision screenings, “Better Choice Food Pantry,” thrift store, and wellness education programs. Hospital leaders assist with development efforts and serve as volunteers.

***$200,000/year 2020, 2021, 2022. Additional $300,000 in 2022-2023 for building updates. New partnership with Soin Family practice residence to perform ambulatory services. 2 residence’s 2 half days per week plus one attending each shift.***

**Due to Covid-19: thrift store closed, and it was determined that it was better for other community based organizations (CBO) to offer thrift store. Good Neighbor House is approaching nearly 30 years of service. 15,000 households served annually. Added services: pharmacy dispensary, physical therapy, podiatry, counseling. (UD working on psychology services to add an additional layer of mental health services.) 2021 30K individuals. 15 K families. 2022 increases on all service lines. Food pantry (Best estimates due to data loss.) KH helped with IT services to make sure this doesn’t happen again. 2020: 1500 across dental and medical, a drastic reduction due to Covid-19 that shut down services. 14,000 food pantry visits. 30,000 individuals came through food pantry. 465 thousand food items given. Board: 4 active Kettering Health employee. (KH-22-24 Bonnie Baker, Jonathan Duffy, Dan Hotelling, Charles Robinson.)**

**Screenings provided: Soin family medical residents provide professional staffing and ambulatory services. A recent campaign added a 2600 Sq/ft addition that expanded the clinic and separated medical out of dental with a complete remodel of dental. 4 exam rooms were added as well as a provider station. Updates are in the process of being made to IT.. Pharmacy dispensary was moved to a dedicated room. The counselor now has a dedicated space. IT updates are in progress. This expansion and updates allow the building to be much more usable. A special dietary needs program was created and pair education of chronic diseases with monitoring and medical work. Incentives were put in place so that when criteria were met one was rewarded. The goal was to reduce/eliminate disease progression in the following areas: obesity, hypertension, diabetes, and kidney disease. Kettering Health provided $200,000 annually as well as in kind support. An additional $300,000 was offered in 2022-2023 for building expansion.**

Congregational Health

Current evidence supports the effectiveness of congregational health, or health interventions led by faith-based organizations, in disease prevention, increasing healthy behaviors, and more effective health maintenance. *County Health Rankings* classifies these interventions near the top of their rating scale for evidence-based programing. Building on the trusting relationship people have with their church, faith leader, etc. is the key to success. Since relationship building is foundational to this approach, the initiative will start small but hopes to grow in the number of congregations served over the next three years. The program will start with congregations that have already expressed interest. The approximate cost in the pilot year will be $3,400 per church.

**The pilot program began at GNH with biometric screenings and 12 participants. We offered 3 principals before the class was cancelled due to covid-19. 2 additional classes in 2022 were offered at the Life Enrichment center with 12 participants for each series.**

Hope Center for Families

The Hope Center for Families is a faith-based center that will be a hub for community services. It will provide workforce development, health, and education services to residents of disadvantaged neighborhoods in northwest Dayton. Proposed activities include, but are not limited to: workforce development program to address barriers to employment; childcare center; counseling; afterschool programs; mentoring; service learning; and educational programs. Grandview Medical Center and Southview Medical Center have jointly committed $250,000 for capital construction, and a hospital leader is donating approximately 5% of her time.

**Kettering Health invested in Omega’s Hope Center for Families, which established a Learning Center. The Kettering Learning Center inside the Hope Center provides evidence-based training to junior and middle school students who would be lost without Omega’s commitment to the theory of change. Hospital leader is still engaged in the Omega Hope Center lending approximately 5% of her time.**

Executive Physicals for Pastors

Ten (10) pastors will each receive a 3-hour physical examination, valued at $2,500, at no charge to them. They will provide a positive role model by taking charge of their own health.

**None; due to the Covid-19 pandemic.**

Cancer Support Group

Cancer Support Group meets monthly. Grandview Medical Center provides staffing, refreshments, materials, and meeting space.

**The cancer support group is open to anyone. The support group is offered both at KHDO campus and virtually. Kettering Health Cancer Care provides all of the labor, support, and funds needed for this group. Additionally the KH Cancer Care service line provides many other cancer support groups and classes for patients and their support persons. Cancer cases are projected to grow significantly through at least 2030 and that means we have more both active-treatment patients and survivors who need support. Therefore, the plan is to continue all of them and explore adding more.**

**2020: 63 Support groups offered**

**2021: 97 Support groups offered**

**2022: 75 Support groups offered (through September)**

Gem City Market, Mobile Grocery & Teaching Kitchen

These initiatives are connected to the Dayton community’s heightened concern about food insecurity. Dayton is in the bottom quartile of US cities for food hardship for families with children. According to a Gallup poll, 29.4% of households have trouble obtaining healthy food. The Gem City Market will be a new full-service grocery store in a low-food access area. Until it is fully operational, a mobile grocery will meet the need by traveling to food desert areas. It is a 3-year commitment until the Gem City Market is ready. Grandview Medical Center is partnering with Gem City Market and the University of Dayton Culinary Medicine program to offer nutrition education.

**The teaching kitchen opened in May of 2021 with the goal of bringing healthy and affordable food to the surrounding community. It is a full-service grocery store with community room, coffee house, health clinic and a teaching kitchen and has been utilized by community outreach to demonstrate healthy cooking. Grandview Foundation funded construction of the kitchen and is an ongoing financial partner ($275,000 provided by KHDO). Six-station kitchen provides various classes and programs for the community. Kettering Health Community Outreach Department provides monthly cooking classes. Four Kettering Health staff members are on the wellness committee for GCM. Robust programming included Food Is My Medicine program led by resident Dr. Dulan.**

**Mobile Grocery:**

**Kettering Health Contribution $100,000**

**Homefull Board Representation Tim Dutton, Board Chair**

**Current, regular Weekly Stops 9 (\*there are also Special Event stops)**

**Current Weekly Stop Zip codes 45402, 45404, 45406, 45410, 45417, 45426, 45428**

**# of Customers Served 8,078 (10/20-9/22)**

**% Sales utilizing Incentive Program 80% (SNAP, Produce Perks, SFMNP, etc.)**

**Best Sellers Eggs, Greens, Potatoes, Grapes, Lemons, OJ, Toilet Paper**

Pop-up Market

Homefull Solutions is a nonprofit that operates farm markets to provide fresh produce from local growers but also to provide employment training opportunities for its clients. It staffs a seasonal market stand at lunch time on Tuesdays at Grandview Medical Center.

**Had to stop pop up due to Covid-19 pandemic.**

Referrals to Prenatal Care from ED

If a woman is found to be pregnant when she visits the Emergency Department (ED), she will be asked if she has an OB provider. Pregnant patients without an Obstetrician will be provided a referral from the ED to a physician or FQHC to encourage timely prenatal care in the first trimester.

***In the network there were 196 women identified as pregnant unattached to a provider and referred for care through all of our EDs.***

OneFifteen

OneFifteen is a new nonprofit health initiative. It is dedicated to the full and sustained recovery of people suffering from opioid addiction. Its campus will expand treatment options in the region, and it will have a treatment center (inpatient and outpatient), rehabilitation housing, and wrap-around services. Kettering hospitals will make referrals, and are partners with Premier Health Partners. Kettering Health Network has committed $2 million per year for three years.

**2020 Annual report:**

**2,030 individuals served**

**Telehealth was launched in March 2020**

**2021 Annual report:**

**241 people served in Inpatient Residential**

**95 people served in OneFifteen Living**

**2,642 people served in Outpatient Services**

**498 Narcan Kits distributed**

**6,489 telehealth sessions conducted**

**VP, CCO, CAO, CFO and RN serve on board.**

#### Accountability

The Hospital President will be responsible for ensuring progress on the measures used to evaluate the impact of each strategy. Periodic updates will ensure strategies stay on target. Annually hospital executives and board members will receive progress reports.

*11 / 3 / 2022*

##### Date approved by Kettering Health Board of Directors